

**Personal Data:**

Name: Jaanika Pajuste-Kiisler  
 Date of birth: 13 January 1981  
 Marital status: Married  
 Nationality: Estonian  
 Address: Raekoda, 50089 Tartu

**Education:** MA in European Studies University of Tartu

**Additional training:**

2000 Information Technology Audit and Security – Glendale Consulting  
 2001 Scala administration – Abobase Systems  
 2004 Lotus Notes Administration - Aetec  
 2004 IT project Management and Customer Service - PwC  
 2004 – 2005 Strategic IT Management – Baltic Computers Systems  
 2004 Team Management – PricewaterhouseCoopers  
 2005 Systems Change Management – IBM  
 2006 Negotiations and effective influencing skills – PricewaterhouseCoopers  
 2006 Security Auditing, attacks and threat analysis – IT koolitus  
 2007 administrating Oracle 9i Application Server – Oracle Baltics

**Employment:**

2000 IT specialist  
 Developing templates for document management system  
 2001 – 2003 IT specialist  
 Administration of workspace PCs, LAN, database and groupware systems, performing IT reviews, advising clients regarding software selection, IS security issues; implementation of Audit Support System  
 2004 – ... IT manager  
 Information systems strategy, planning and implementation, managing and supervision of IT specialists team, administration of network and groupware systems, participation in local management, Central and Eastern Europe strategy planning teams. Designing, implementation and administration of cross-Baltic groupware system, Financial Risk Management System, Audit Information Management systems, implementation of IT security Standards and various in-house IT projects

Skills: Language fluency, computer skills, driver's licence

Language skills: Estonian (native)  
 Russian (spoken and written fluent)  
 English (spoken and written fluent)  
 Finish (spoken fluent, written good)

Personal qualities: Analytical, Creative and Ambitious

**Membership:**

2003 – ... Member of Information Systems Audit and Control Association